

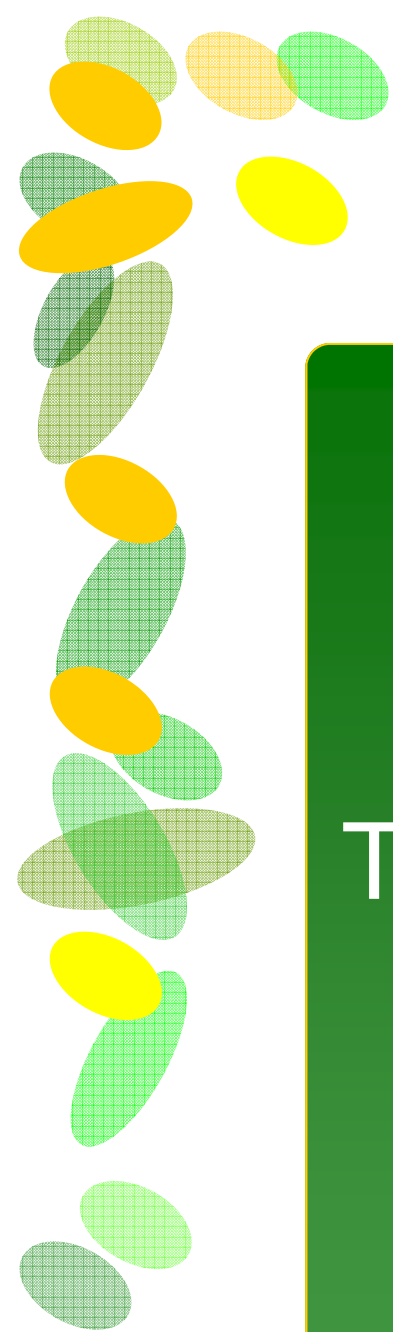
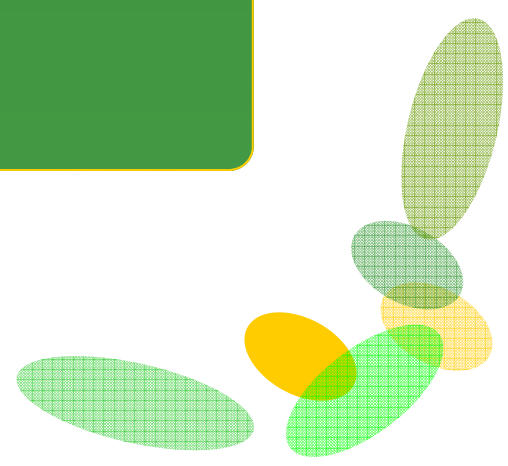


Business Progression through People Development

Train the Trainer

Voice & Accent

Level 1



By the end of this program, you would have:

- ✓ Understood the basics of voice training and speech creation
- ✓ Discussed various schools of thoughts in voice training
- ✓ Built technical knowledge of speech sounds
- ✓ Corrected and improved your own style of speech
- ✓ Learnt the techniques used in training
- ✓ Practiced the techniques through mock sessions
- ✓ Incorporated the knowledge and feedback in your training style
- ✓ Developed the ability to assess candidates and their trainability

Training Methodology

Step #1- Educate

- What will we do?
- Why will we do this?
- How will we do this?

Step #2- Train

- Participate in a live session
- Make observations
- Study course material

Step #3- Teach Back

- Train on a given topic
- Get assessed on knowledge level
- Receive & Incorporate feedback

About the Workshop Director

Devyani is the Vice President Training at Chetna Consultancy Services where she heads the Training Practice. She has over 10 years experience in the IT/ ITeS industry, designing, developing, delivering and managing learning interventions for global audiences in a wide variety of areas. She has worked with GE and Daksh at the start of her career and consulted with a number of top ITeS companies. She is also a certified Neuro Linguistic Practitioner.



Some of her clients are :
EXL, Wipro, Fidelity, Vertex, Barclays, Intellenet, Arvato, Taj Hotels, COLT, Exevo, Global Vantage, Xansa, UnitedLex, Radisson, RocSearch, Institute of Chartered Accountants, IHM, V mart, Avaya Telecom, TCS, HP, Dixon.

You could enroll...

- If you have experience in call centers and want to take the next step towards success
- If you have always known you are great with people, and want to make a career out of it
- If you have passion for the English language... and suffer from the occasional malady of correcting people on language usage!
- If you have been a part of the education sector and now want to move towards corporate training
- If you have been coaching people for a long time and now want to become a trainer

Your take-away

- 'Learning for life' experience
- Training material
 - Training Manual
 - Training Workbook
 - Reference books
 - Bibliography
- Only 10 participants in each group to ensure effective transfer of learning
- Video recordings of your sessions
- Ongoing support even after you finish attending the program
- Certificate on completion of the program

Become a Certified Trainer

Programme Details

Where

A-39, Naraina Industrial Area,
Phase II, New Delhi

Your Investment

Rs. 16,500.00 per participant + taxes*

* As per GOI regulations

10% Discount

Early Bird Registrations
(deposit fee 10 days prior to the beginning of
the session)

Group Registrations



Business Progression through People Development

Contact Details

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